



## Inter-Cultural Neighbourhood Social Services

### MSEP Objectives

- ❑ To build a bridge linking newcomer families and students with their school and community.
- ❑ To provide information and referral about school and community based resources.

### Languages available

- Arabic
- Bengali
- Caribbean Dialects
- Dari
- English
- Farsi
- French
- Hindi
- Korean
- Mandarin
- Punjabi
- Spanish
- Tagalog
- Tamil
- Urdu

### We serve all newcomers who are

- Permanent residents
- Convention refugees
- Refugee claimants
- Study permit holders
- Work permit holders

### How can you reach us?

Inter-Cultural Neighbourhood Social Services  
Multicultural, Settlement and Education Partnership  
3050 Confederation Parkway  
Mississauga, ON L5B 3Z6  
Phone: 905 273 4884 X 211  
Fax 905 273 6720  
E-mail: msep@icnsspeel.org  
Website: www.icnss.ca

### MSEP PARTNERS



*Inter-Cultural Neighbourhood Social Services*

**PEEL DISTRICT SCHOOL BOARD**



Dufferin-Peel Catholic District School Board



Citizenship and Immigration Canada    Citoyenneté et Immigration Canada

# MSEP

**MULTICULTURAL, SETTLEMENT AND EDUCATION PARTNERSHIP**

*Information and referral for newcomer parents and students*

我們為新移民提供安居信息諮詢與指導。

معلومات وتوجيهات للقادمين الجدد من اولياء الامور والطلبة لاستقرارهم في كندا

새로운 학부모님과 학생들을 위한 학교적응 및 정착정보 서비스

*Pagbibigay alam at pagsanguni tungkol sa iba't ibang bagay na makatutulong sa mga magulang at estudyante na bagong dating*



## What is MSEP?

The Multicultural, Settlement and Education Partnership is a settlement service program that helps newcomer parents and students successfully integrate into the Canadian society. MSEP provides settlement services to new immigrant families from the base of their local school. MSEP settlement workers help parents to better understand the Canadian way of life and help schools to identify the needs of newcomer students and families

## What does MSEP Settlement Worker do?

### Settlement help

The MSEP settlement workers provide newcomer families with information to help them get settled faster. They also refer new families to more specialized community resources as needed.

### Education help

Because the MSEP team works in partnership with schools and parents, teachers will be able to better meet the needs of their students and parents will better understand their new school.

### Cultural understanding

The MSEP settlement workers help to build bridges of cultural understanding between newcomer families and schools. The MSEP team collectively prepares workshops for both parents and teachers.

## Your one-stop information and referral to:

EDUCATION  
EMPLOYMENT  
HOUSING  
HEALTH AND OHIP CARD  
SOCIAL INSURANCE NUMBER  
TRANSPORTATION  
LANGUAGE ASSESSMENT  
ENGLISH CLASSES  
FAMILY ISSUES  
LEGAL SERVICES  
FINANCIAL INFORMATION  
COMMUNITY SERVICES  
RECREATION  
HOST PROGRAM  
IMMIGRANT SETTLEMENT AND ADAPTATION PROGRAM  
JOB SEARCH WORKSHOPS  
NEWCOMER INFORMATION CENTRES  
NEWCOMER SETTLEMENT PROGRAMS  
FOODBANKS  
EMPLOYMENT INSURANCE  
IMMIGRATION AND REFUGEE PROTECTION

## Levels of MSEP service

The MSEP service is available to all schools in Peel Region that are governed by the Peel District School Board and the Dufferin-Peel Catholic District School Board.

The MSEP provides 3 levels of service depending on schools' settlement service needs:

- Settlement workers are placed in schools to provide systematic outreach and service to newcomer families during the school year.
- Newcomer families are invited to attend settlement-related workshops and information sessions. A settlement worker will meet with them upon request from the school or the Reception /Assessment Centres.
- Settlement workers will respond to requests made by newcomer families, schools or Reception/ Assessment Centres for settlement-related information and referral service.